

Abdelrahman Ibrahim

TECHNICAL PROGRAM MANAGER · PROGRAM & DELIVERY MANAGER · PMP®

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PROFESSIONAL SUMMARY

PMP® certified Technical Program Manager with 7.5+ years spanning software engineering, technology delivery, and stakeholder management across Egypt, Kuwait, and Bahrain. Currently leads end-to-end delivery of an Azure AI-powered government correspondence platform serving 15+ GCC government entities. Combines an engineering background with program delivery — roadmap and sprint planning, risk and dependency management, cross-functional coordination, client communication, SQL/data validation, and AI transformation and adoption (Microsoft AI Transformation Leader, AB-731).

KEY ACHIEVEMENTS

- Lead end-to-end delivery of an Azure AI-powered government platform rolled out across **15+ GCC government entities**.
- Delivered a project recognized with an **AI Excellence Award** (2025).
- Led offshore delivery of **5+ academic and government platforms** across Egypt, Bahrain, and Kuwait, including a student information system serving **30,000+ students**.
- **7.5+ years** progressing from software engineer to team lead to Technical Project Manager — able to read code, challenge designs, and translate business needs into technical scope.

PROFESSIONAL EXPERIENCE

Technical Project Manager — Software & AI solutions provider (name on request) **May 2025 – Present**

Egypt / Kuwait · Azure AI-powered government correspondence platform

- Own delivery of an Azure AI-powered correspondence platform for 15+ GCC government entities, from requirements through release.
- Manage delivery across frontend, backend, AI/integration, QA, business, and government stakeholder teams — priorities, dependencies, risks, issues, and releases.
- Coordinate entity-specific workflows, configurations, requirements, and stakeholder feedback across multi-organization deployments.
- Bridge business and engineering: translate operational requirements into technical scope and delivery plans; set engineering standards (TypeScript, Nuxt 3, Pinia) for bilingual Arabic/English RTL interfaces.
- Use SQL/database systems for issue investigation and data validation; drive scoped AI-assisted engineering practices to improve team throughput.
- Own client communication, escalation, and delivery reporting across concurrent workstreams.
- Additional platform scope: Azure AI Search, operational dashboards, SLA alerts, anomaly detection, and Arabic AI-generated summaries (product concepts).

Front-End Team Leader — Informatique **Sep 2022 – Apr 2025**

Egypt, Bahrain & Kuwait · Offshore delivery

- Led offshore frontend delivery across 5+ major academic and government platforms in Egypt, Bahrain, and Kuwait, coordinating sprint execution and cross-time-zone collaboration.
- Served as primary technical liaison between offshore engineering teams and onsite Gulf stakeholders, translating business requirements into deliverable scope.
- Owned sprint planning, code review standards, task coordination, technical onboarding, and mentoring across distributed teams.
- Student information system for a Gulf university: supported a large-scale engagement serving 30,000+ students (Vue 3, TypeScript).

Front-End Developer — Egirna Technology / Raya Academy / E-Aswaaq **Apr 2020 – Jul 2022**

Egypt

- Built and optimized Vue.js and Nuxt.js applications for online teaching and e-commerce, focusing on maintainability and performance.

- Progressively took ownership of frontend architecture, project scoping, technical decisions, and delivery support.
- Front-End Developer & Teaching Assistant — Mansoura University

Sep 2018 – Feb 2021
- Mansoura, Egypt
- Developed university websites and delivered training in HTML, CSS, JavaScript, and IT fundamentals.
- Client, government-entity, and project names are withheld on the public version — available upon request / in interview.

CORE COMPETENCIES

Program & Delivery	Program & project management, delivery planning, Agile/Scrum, sprint planning, roadmap alignment, risk & issue tracking, dependency management, release coordination, status reporting
Stakeholders	Client & government stakeholder management, business requirements, cross-functional coordination, operational workflows, KPI tracking, process improvement, escalation
AI & Transformation	AI transformation & adoption, generative AI, responsible AI, business value, Microsoft 365 Copilot, Microsoft Foundry, Azure AI, AI-assisted delivery
Data & Technical	SQL, SQL Server, relational databases, data validation, API integration, Azure, Git/GitHub, CI/CD, web systems, technical troubleshooting
Leadership	Team leadership, mentoring, code review oversight, onboarding, distributed/offshore collaboration, Arabic/English stakeholder engagement

CERTIFICATIONS & EDUCATION

PMP® — Project Management Professional — Project Management Institute (PMI)	2026
Microsoft Certified: AI Transformation Leader (AB-731) — Microsoft	2026
B.Sc. Computer Science Engineering — Misr Higher Institute, Egypt	2014 – 2018
MERN Stack Developer — Information Technology Institute (ITI)	2019
Digital Egypt Pioneers Initiative (DEPI) — DevOps & Cloud (Docker, Kubernetes, AWS, Terraform)	Training

TECHNICAL SKILLS

Cloud & AI	Microsoft Azure, Azure AI, Azure AI Search, Microsoft 365 Copilot, Microsoft Foundry, generative AI, LLM-assisted development, prompt/context engineering, agentic AI patterns
Data	SQL, SQL Server, relational databases, data validation, operational reporting, KPI analysis
Engineering	TypeScript, JavaScript, Vue.js, Nuxt 3, React, Angular, Pinia, HTML5, CSS3, SASS, Tailwind CSS; AWS (training), Docker, Kubernetes, Linux
Delivery Tooling	Jira, Azure DevOps, Confluence, Git, GitHub, CI/CD pipelines, Swagger/OpenAPI, GraphQL, Webpack

LANGUAGES

Arabic: Native · English: Professional working proficiency